TransPennine Express
Performance Transparency Report

2024/25 Period 11:
5th January to 1st February 2025

TransPennine Express Performance Transparency Report
Overall Performance Summary

TransPennine Express Planned and Cancelled Services

Services originally planned in the Timetable	Services fully removed from the timetable prior to the planned day of operation (Full Cancellations)*		Planned services on the day +	On the Day Cancellations**		Services operated in full on the Day	Services partially removed from the timetable prior to the planned day of operation (Part Cancellations)***	
	TransPennine Express #	Other Industry ~		TransPennine Express #	Other Industry ~		TransPennine Express #	Other Industry ~
9353	10	57	9286	264	490	8532	10	46

* This includes adjustments made for the impact of large incidents or short term resource changes (sometimes referred to as 'P-coded cancellations)
** Includes trains cancelled on the day for either all or a part of their planned journey.
*** These services ran for part of their planned journey (these are also counted as 'P-coded cancellations for the cancelled section)
# Changes made due to TransPennine Express causes such as fleet technical or traincrew related issues
~ Changes made due to other industry (not TransPennine Express) causes such as major infrastructure defects or the effects of severe weather (e.g. storms, flooding)
+ These numbers form the basis on which periodic industry performance numbers are calculated

Last Period TransPennine Express Performance Results

On Time	Time to 3	Time to 15	Cancellations	Short Formations
44.09%	64.34%	93.86%	5.95%	0.77%

Definitions

On Time
The percentage of recorded station stops where the train arrived less than one minute later than its advertised time.

Time to 3
The percentage of recorded station stops where the train arrived less than three minutes later than its advertised time.

Time to 15
The percentage of recorded station stops where the train arrived less than 15 minutes later than its advertised time.

Cancellations
The percentage of services that were cancelled. A part cancellation (counting for half a full cancellation) is when a train fails to stop at one or more of its station stops but completes over 50% of its planned journey. A full cancellation is when a train completes less than 50% of its planned journey.

Short Formations
The percentage of services that run with less capacity than agreed as per our train plan.

2024/25 Period 11 – 5th January to 1st February 2025

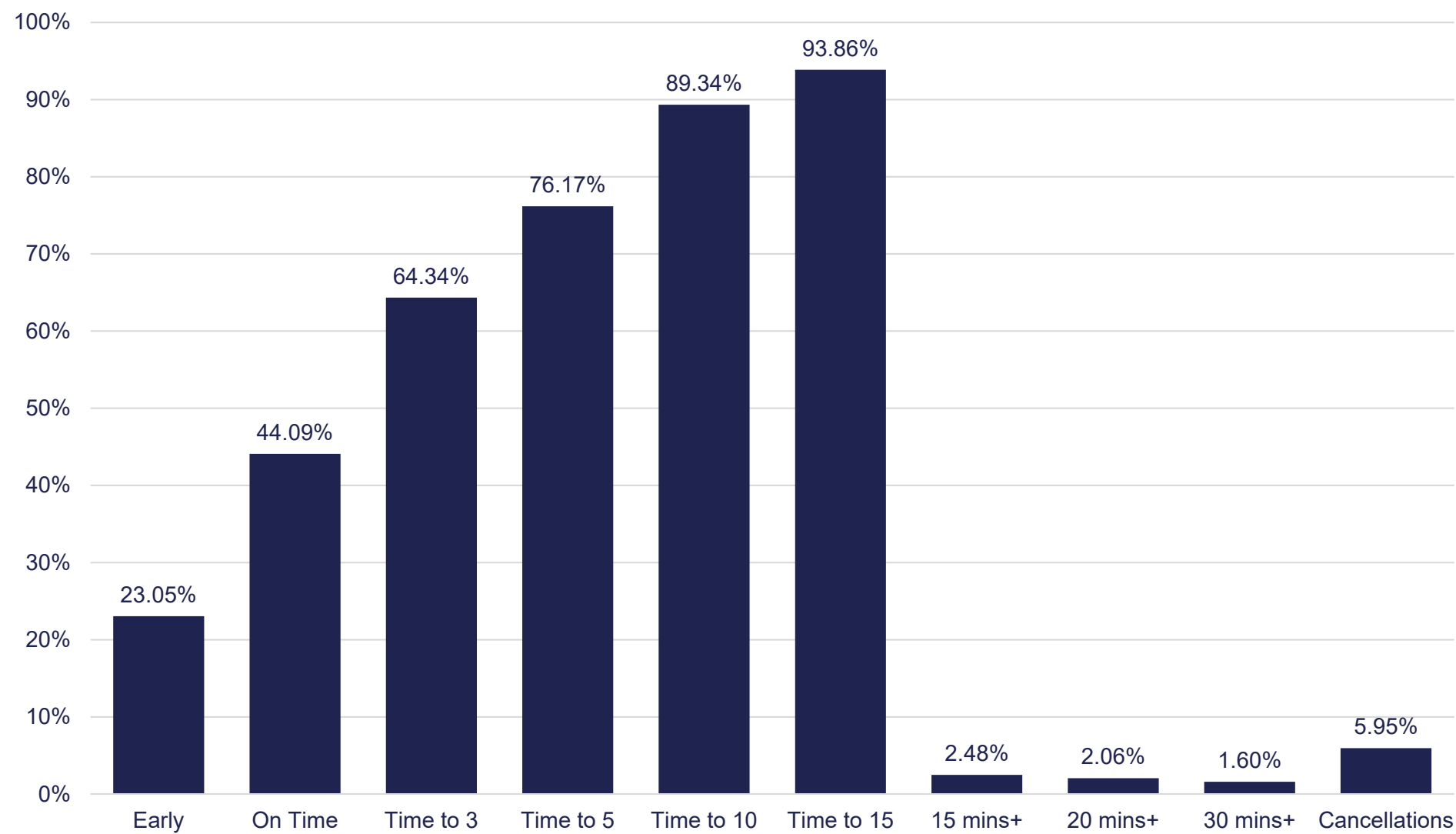# TransPennine Express Performance Transparency Report
Last Period Service Group Results

	Cancellations	On Time	Time to 3	Time to 15	Trains Arriving 30 - 59 Mins Late	Trains Arriving 60 - 119 Mins Late	Trains Arriving Over 120 Mins Late	Short Formations
Liverpool to Hull	20.5	44.4%	66.1%	94.2%	18	3	0	24
	2.0%				1.7%	0.3%	0.0%	2.4%
Manchester Airport to Redcar/Saltburn	99.5	40.4%	58.2%	92.1%	8	1	0	27
	8.0%				0.6%	0.1%	0.0%	2.5%
Manchester – Huddersfield – Leeds – York Stopping Services	36.0	37.3%	59.8%	96.7%	20	2	0	0
	1.8%				1.0%	0.1%	0.0%	0.0%
Manchester to Scarborough	42.5	60.5%	77.1%	97.7%	4	1	0	0
	4.1%				0.4%	0.1%	0.0%	0.0%
Liverpool to Newcastle and Newcastle to Edinburgh	85.0	46.7%	64.9%	90.5%	36	4	0	0
	6.1%				2.6%	0.3%	0.0%	0.0%
Liverpool to Cleethorpes	119.5	44.9%	67.3%	92.8%	29	8	1	15
	8.7%				2.1%	0.6%	0.1%	1.2%
Manchester Airport and Liverpool to Glasgow and Edinburgh	149.5	44.2%	65.2%	95.3%	4	1	0	0
	12.8%				0.3%	0.1%	0.0%	0.0%

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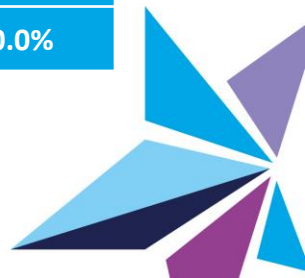
TransPennine Express Performance Transparency Report
Last Period Punctuality at All Recorded Station Stops

Chart of punctuality percentages:

Category	Percentage
Early	23.05%
On Time	44.09%
Time to 3	64.34%
Time to 5	76.17%
Time to 10	89.34%
Time to 15	93.86%
15 mins+	2.48%
20 mins+	2.06%
30 mins+	1.60%
Cancellations	5.95%

2024/25 Period 11 – 5th January to 1st February 2025

TransPennine Express Performance Transparency Report
Moving Annual Average Punctuality at All Recorded Station Stops

Category	Value
Early	26.23%
On Time	49.00%
Time to 3	69.53%
Time to 5	80.21%
Time to 10	91.50%
Time to 15	95.30%
15 mins+	1.84%
20 mins+	1.64%
30 mins+	1.22%
Cancellations	4.08%

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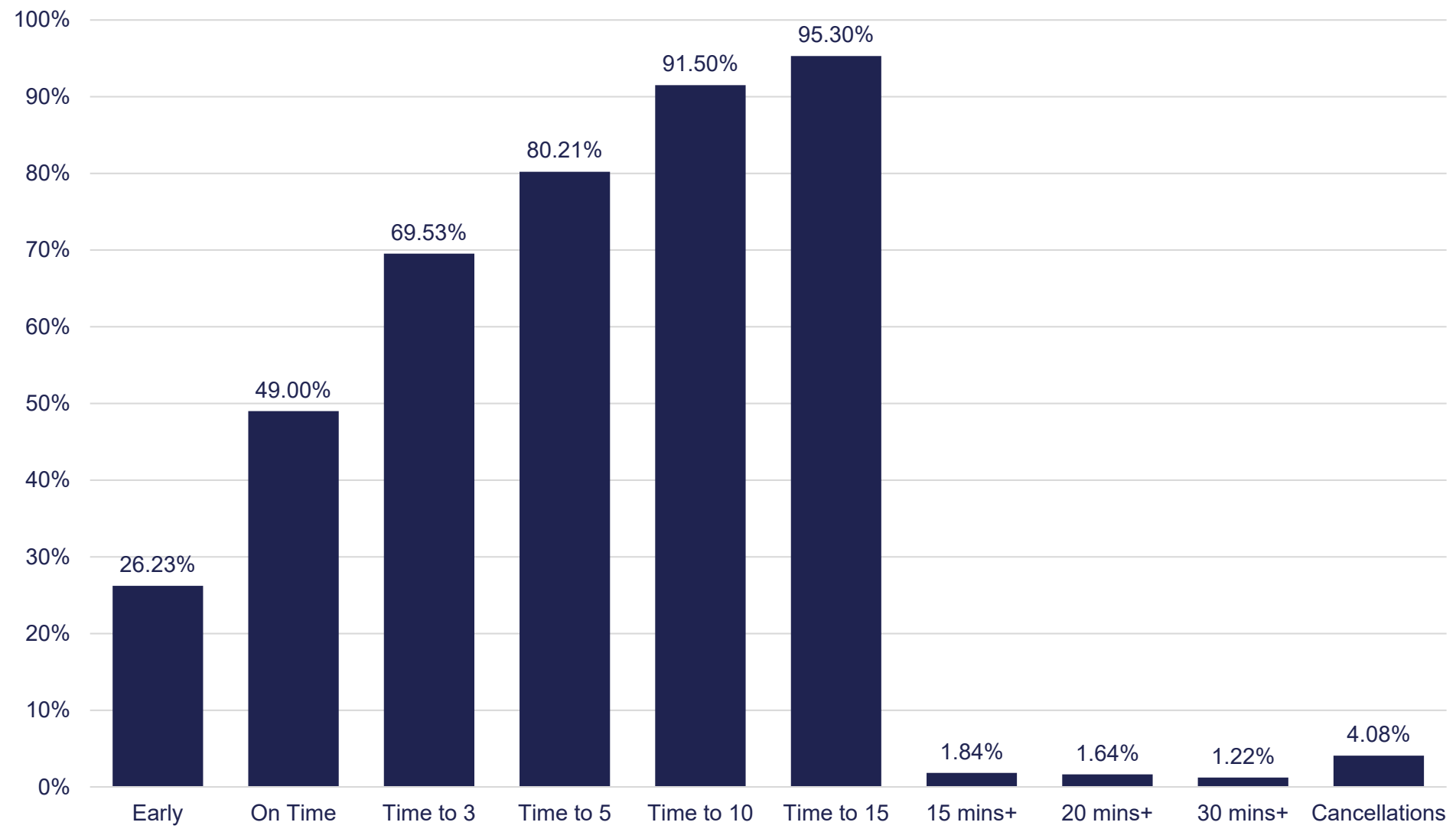
TransPennine Express Performance Transparency Report
Last Period Top 10 Incidents

Date	Incident	Party Causing Delay	Number of Trains Cancelled or Delayed	Total Minutes of Delay	Total Cancellations (Part Cancellations Count as 0.5)
29 January 2025	1P78 declared a failure at Marsh Junction due to a brake fault	TransPennine Express	87	2406	27.0
24 January 2025	York severe wind	Network Rail	79	593	14.0
06 January 2025	Kirk Sandall flooding	Network Rail	117	1359	5.0
25 January 2025	Milford junction cable theft	Network Rail	63	789	7.0
13 January 2025	Threat to train Huddersfield	TransPennine Express	51	782	5.5
06 January 2025	Birchwood flooding	Network Rail	30	432	14.0
07 January 2025	Patricroft bridge strike	Network Rail	49	465	15.5
14 January 2025	802214 loss of air	TransPennine Express	54	478	11.5
08 January 2025	Chester Le Street trespass	Network Rail	50	696	2.0
05 January 2025	Severe snow	Network Rail	20	6	14.0

2024/25 Period 11 – 5th January to 1st February 2025

TransPennine Express Performance Transparency Report
Last Period Severely Disrupted Days

Route	Date	Time to 3	Time to 15	Cancellations	Major Incidents
Manchester Airport to Redcar/Saltburn	05 January 2025	49.2%	74.8%	70.5%	Severe snow
Manchester Airport to Redcar/Saltburn	24 January 2025	42.9%	74.3%	27.2%	York severe wind
Manchester Airport to Redcar/Saltburn	29 January 2025	54.6%	88.3%	23.4%	1P78 declared a failure at Marsh Junction due to a brake fault
Manchester to Scarborough	24 January 2025	61.4%	91.2%	63.9%	Malton power failure
Liverpool to Newcastle and Newcastle to Edinburgh	05 January 2025	47.2%	75.7%	47.7%	Severe snow
Liverpool to Cleethorpes	05 January 2025	47.6%	75.2%	56.1%	Severe snow
Liverpool to Cleethorpes	06 January 2025	31.4%	61.3%	29.9%	Birchwood line flooding
Liverpool to Cleethorpes	24 January 2025	44.8%	75.3%	27.4%	Tree on the line at Chinley North Junction
Liverpool to Cleethorpes	16 January 2025	64.9%	86.1%	26.2%	Sheffield trespass

A day is considered a severely disrupted day at the sub-operator level if the cancellations score is 20% or higher

TransPennine Express Performance Transparency Report
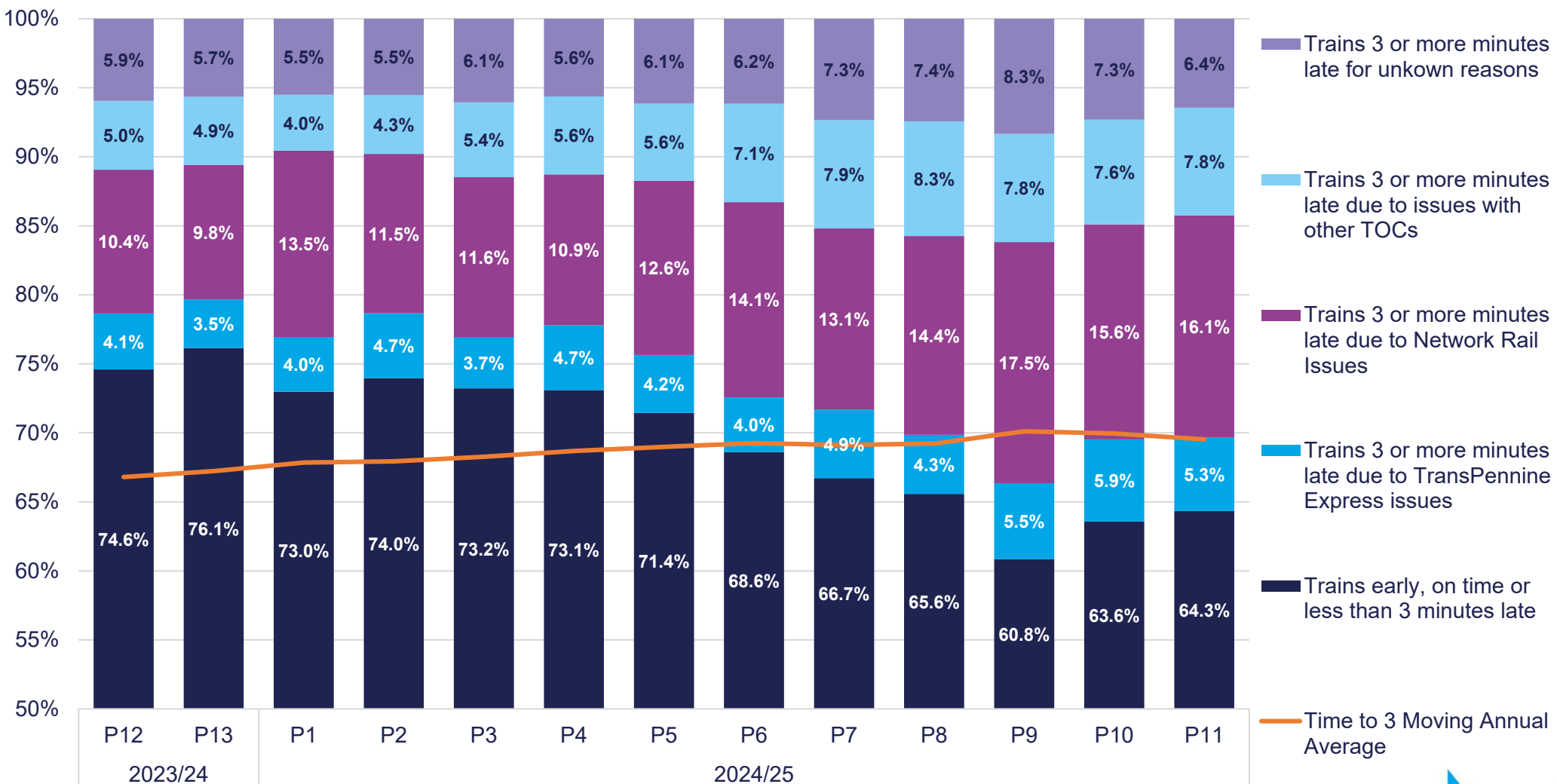## Last Period Severely Disrupted Days

Route	Date	Time to 3	Time to 15	Cancellations	Major Incidents
Liverpool to Cleethorpes	**12 January 2025**	**58.3%**	**85.0%**	**25.0%**	**Grimsby - Cleethorpes trespass**
Liverpool to Cleethorpes	**17 January 2025**	**62.9%**	**88.5%**	**22.6%**	**Keadby Swing bridge fault and Kirk Sandall points failure**
Manchester Airport and Liverpool to Glasgow and Edinburgh	**24 January 2025**	**39.6%**	**77.1%**	**68.2%**	**Preston station roof weather damage**
Manchester Airport and Liverpool to Glasgow and Edinburgh	**05 January 2025**	**70.0%**	**98.8%**	**63.5%**	**Severe snow**
Manchester Airport and Liverpool to Glasgow and Edinburgh	**06 January 2025**	**41.9%**	**73.6%**	**46.4%**	**Motherwell power failure**
Manchester Airport and Liverpool to Glasgow and Edinburgh	**20 January 2025**	**66.3%**	**97.3%**	**34.5%**	**Curriehill fatality and Class 397 availability**
Manchester Airport and Liverpool to Glasgow and Edinburgh	**21 January 2025**	**68.4%**	**98.9%**	**27.4%**	**Class 397 availability**
Manchester Airport and Liverpool to Glasgow and Edinburgh	**07 January 2025**	**58.1%**	**98.7%**	**21.4%**	**397002 unit fault**

A day is considered a severely disrupted day at the sub-operator level if the cancellations score is 20% or higher

2024/25 Period 11 – 5th January to 1st February 2025

TransPennine Express Performance Transparency Report
Cause of Time to 3 Loss

Legend:
- **Trains 3 or more minutes late for unkown reasons**
- **Trains 3 or more minutes late due to issues with other TOCs**
- **Trains 3 or more minutes late due to Network Rail Issues**
- **Trains 3 or more minutes late due to TransPennine Express issues**
- **Trains early, on time or less than 3 minutes late**
- **Time to 3 Moving Annual Average**

Period	Trains 3+ min late unknown	Trains 3+ min late other TOCs	Trains 3+ min late Network Rail	Trains 3+ min late TPE	Trains early/on time/<3 min late
P12 2023/24	5.9%	5.0%	10.4%	4.1%	74.6%
P13 2023/24	5.7%	4.9%	9.8%	3.5%	76.1%
P1 2024/25	5.5%	4.0%	13.5%	4.0%	73.0%
P2	5.5%	4.3%	11.5%	4.7%	74.0%
P3	6.1%	5.4%	11.6%	3.7%	73.2%
P4	5.6%	5.6%	10.9%	4.7%	73.1%
P5	6.1%	5.6%	12.6%	4.2%	71.4%
P6	6.2%	7.1%	14.1%	4.0%	68.6%
P7	7.3%	7.9%	13.1%	4.9%	66.7%
P8	7.4%	8.3%	14.4%	4.3%	65.6%
P9	8.3%	7.8%	17.5%	5.5%	60.8%
P10	7.3%	7.6%	15.6%	5.9%	63.6%
P11	6.4%	7.8%	16.1%	5.3%	64.3%

2024/25 Period 11 – 5th January to 1st February 2025

TransPennine Express Performance Transparency Report
Cause of Time to 15 Loss

Legend:
- Trains 15 or more minutes late for unkown reasons
- Trains 15 or more minutes late due to issues with other TOCs
- Trains 15 or more minutes late due to Network Rail Issues
- Trains 15 or more minutes late due to TransPennine Express issues
- Trains early, on time or less than 15 minutes late
- Time to 15 Moving Annual Average

Period	2023/24 P12	P13	2024/25 P1	P2	P3	P4	P5	P6	P7	P8	P9	P10	P11
Unknown	0.1%	0.1%	0.2%	0.2%	0.2%	0.2%	0.1%	0.2%	0.2%	0.3%	0.5%	0.3%	0.3%
Other TOCs	0.5%	0.6%	0.4%	0.4%	0.7%	0.7%	0.7%	1.3%	1.0%	1.2%	1.1%	1.1%	1.0%
Network Rail	1.5%	1.4%	2.3%	2.1%	2.0%	2.1%	2.8%	3.4%	2.5%	2.8%	4.0%	3.2%	3.5%
TPE issues	0.9%	0.8%	1.0%	1.2%	0.7%	1.2%	0.7%	0.8%	1.2%	0.9%	1.3%	1.5%	1.4%
On time	97.0%	97.2%	96.1%	96.1%	96.5%	95.7%	95.6%	94.4%	95.0%	94.8%	93.1%	93.9%	93.9%

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TransPennine Express Performance Transparency Report
Cause of Cancellations
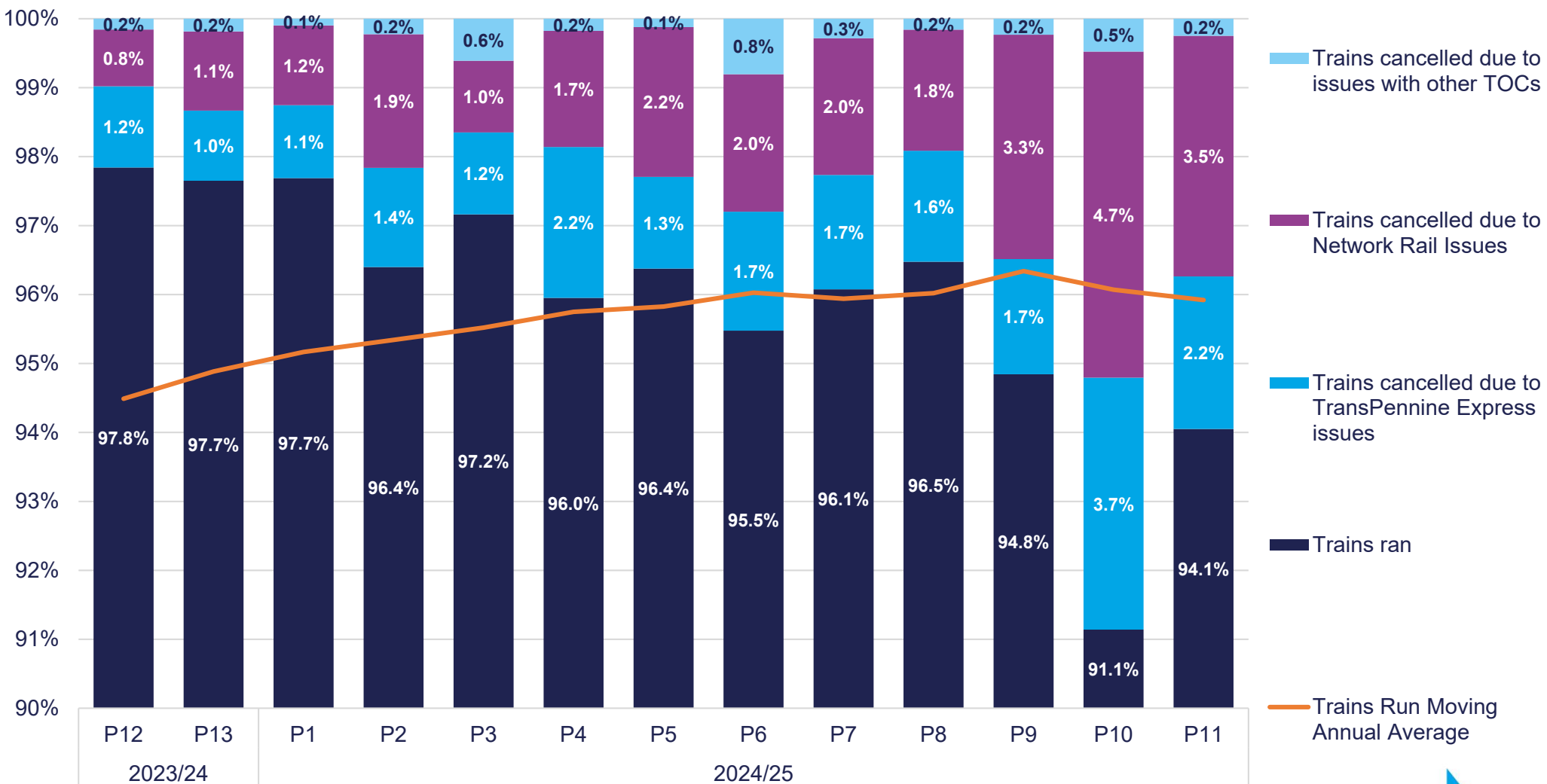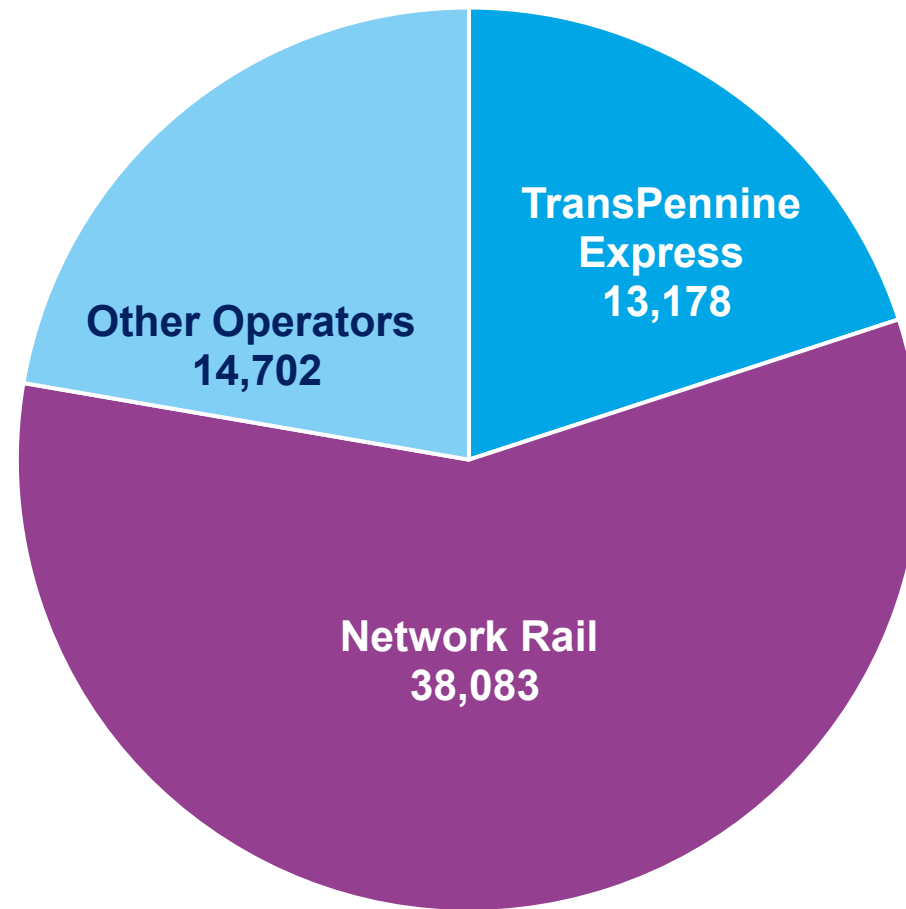
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- TransPennine Express 13,178
- Other Operators 14,702
- Network Rail 38,083

2024/25 Period 11 – 5th January to 1st February 2025

TransPennine Express Performance Transparency Report
Last Period Station Performance

Station	Time to 3	Cancellations	Station	Time to 3	Cancellations
Alnmouth For Alnwick	70.0%	0.8%	Cross Gates	52.1%	0.0%
Althorpe	63.6%	8.3%	Crowle	59.1%	8.3%
Barnetby	65.8%	4.3%	Darlington	69.8%	5.5%
Batley	51.0%	4.2%	Deighton	52.1%	1.4%
Berwick-Upon-Tweed	81.9%	0.6%	Dewsbury	47.5%	4.1%
Birchwood	68.6%	10.3%	Doncaster	68.3%	4.2%
Bolton	57.9%	7.9%	Dore & Totley	66.4%	3.6%
Brough	77.9%	1.4%	Dunbar	86.6%	0.3%
Carlisle	65.5%	9.0%	Durham	67.4%	5.5%
Carstairs	76.9%	3.7%	Eaglescliffe	60.9%	3.9%
Castleford	61.9%	2.4%	East Linton	89.3%	0.3%
Chester-Le-Street	67.7%	5.3%	Edinburgh	84.7%	1.8%
Cleethorpes	80.0%	4.8%	Gatley	76.0%	17.2%
Cottingley	45.3%	1.2%	Garforth	43.8%	1.1%
Cramlington	76.2%	4.5%	Gilberdyke	81.0%	4.5%

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TransPennine Express Performance Transparency Report
Last Period Station Performance

Station	Time to 3	Cancellations	Station	Time to 3	Cancellations
Glasgow Central	82.0%	13.2%	Liverpool Lime Street	70.9%	6.8%
Greenfield	60.5%	2.3%	Liverpool South Parkway	73.9%	11.0%
Grimsby Town	75.2%	4.3%	Malton	84.7%	3.8%
Habrough	66.6%	4.4%	Manchester Airport	78.4%	7.6%
Hatfield & Stainforth	59.1%	8.3%	Manchester Oxford Road	57.4%	6.7%
Haymarket	81.6%	3.4%	Manchester Piccadilly	69.1%	5.0%
Howden	58.4%	0.9%	Manchester Victoria	62.3%	4.1%
Huddersfield	49.1%	1.8%	Marsden	61.3%	2.3%
Hull	82.3%	1.3%	Meadowhall	61.8%	4.7%
Irlam	63.5%	9.0%	Middlesborough	64.3%	7.7%
Kirk Sandall	33.3%	12.5%	Mirfield	54.7%	1.4%
Lancaster	54.4%	7.9%	Morley	48.8%	4.2%
Lea Green	62.8%	5.4%	Morpeth	72.0%	0.8%
Leeds	55.8%	2.5%	Mossley	58.0%	2.3%
Lockerbie	60.1%	9.0%	Motherwell	73.6%	15.0%

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TransPennine Express Performance Transparency Report
Last Period Station Performance

Station	Time to 3	Cancellations	Station	Time to 3	Cancellations
Newcastle	74.5%	3.2%	Sheffield	60.4%	4.7%
Newton-Le-Willows	61.4%	8.1%	Slaithwaite	55.4%	2.3%
Normanton	62.6%	2.4%	Stalybridge	64.0%	2.1%
Northallerton	59.7%	4.7%	South Milford	61.3%	0.0%
Oxenholme Lake District	42.2%	9.2%	St. Helens Central	84.8%	17.9%
Penrith North Lakes	55.3%	9.3%	Stockport	68.4%	5.3%
Preston	65.5%	10.6%	Thirsk	55.9%	3.8%
Ravensthorpe	40.7%	1.2%	Thornaby	61.5%	4.2%
Redcar Central	61.4%	9.5%	Thorne South	54.5%	8.3%
Reston	83.3%	0.6%	Urmston	64.3%	8.7%
Rotherham Central	88.9%	5.3%	Wakefield Kirkgate	60.3%	2.4%
Saltburn	61.1%	7.4%	Warrington Central	72.9%	10.3%
Scarborough	89.3%	3.8%	Warrington West	70.6%	15.7%
Scunthorpe	67.6%	4.3%	Wigan North Western	67.4%	17.9%
Seamer	83.8%	3.8%	Yarm	58.0%	3.9%
Selby	70.4%	1.4%	York	66.3%	2.9%

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