



TransPennine Express Performance Transparency Report

2024/25 Period 10:
8th December to 4th January 2025

TransPennine Express Performance Transparency Report

Overall Performance Summary

TransPennine Express Planned and Cancelled Services

Services originally planned in the Timetable	Services fully removed from the timetable prior to the planned day of operation (Full Cancellations)*		Planned services on the day +	On the Day Cancellations**		Services operated in full on the Day	Services partially removed from the timetable prior to the planned day of operation (Part Cancellations)***	
	TransPennine Express #	Other Industry ~		TransPennine Express #	Other Industry ~		TransPennine Express #	Other Industry ~
8010	143	0	7867	355	541	6971	91	13

* This includes adjustments made for the impact of large incidents or short term resource changes (sometimes referred to as 'P-coded cancellations')

** Includes trains cancelled on the day for either all or a part of their planned journey.

*** These services ran for part of their planned journey (these are also counted as 'P-coded cancellations for the cancelled section')

Changes made due to TransPennine Express causes such as fleet technical or traincrew related issues

~ Changes made due to other industry (not TransPennine Express) causes such as major infrastructure defects or the effects of severe weather (e.g. storms, flooding)

+ These numbers form the basis on which periodic industry performance numbers are calculated

Last Period TransPennine Express Performance Results

On Time	Time to 3	Time to 15	Cancellations	Short Formations
43.42%	63.58%	93.95%	8.86%	0.95%

Definitions

On Time

The percentage of recorded station stops where the train arrived less than one minute later than its advertised time.

Time to 3

The percentage of recorded station stops where the train arrived less than three minutes later than its advertised time.

Time to 15

The percentage of recorded station stops where the train arrived less than 15 minutes later than its advertised time.

Cancellations

The percentage of services that were cancelled. A part cancellation (counting for half a full cancellation) is when a train fails to stop at one or more of its station stops but completes over 50% of its planned journey. A full cancellation is when a train completes less than 50% of its planned journey.

Short Formations

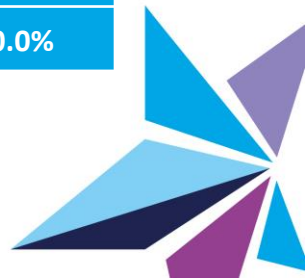
The percentage of services that run with less capacity than agreed as per our train plan.



TransPennine Express Performance Transparency Report

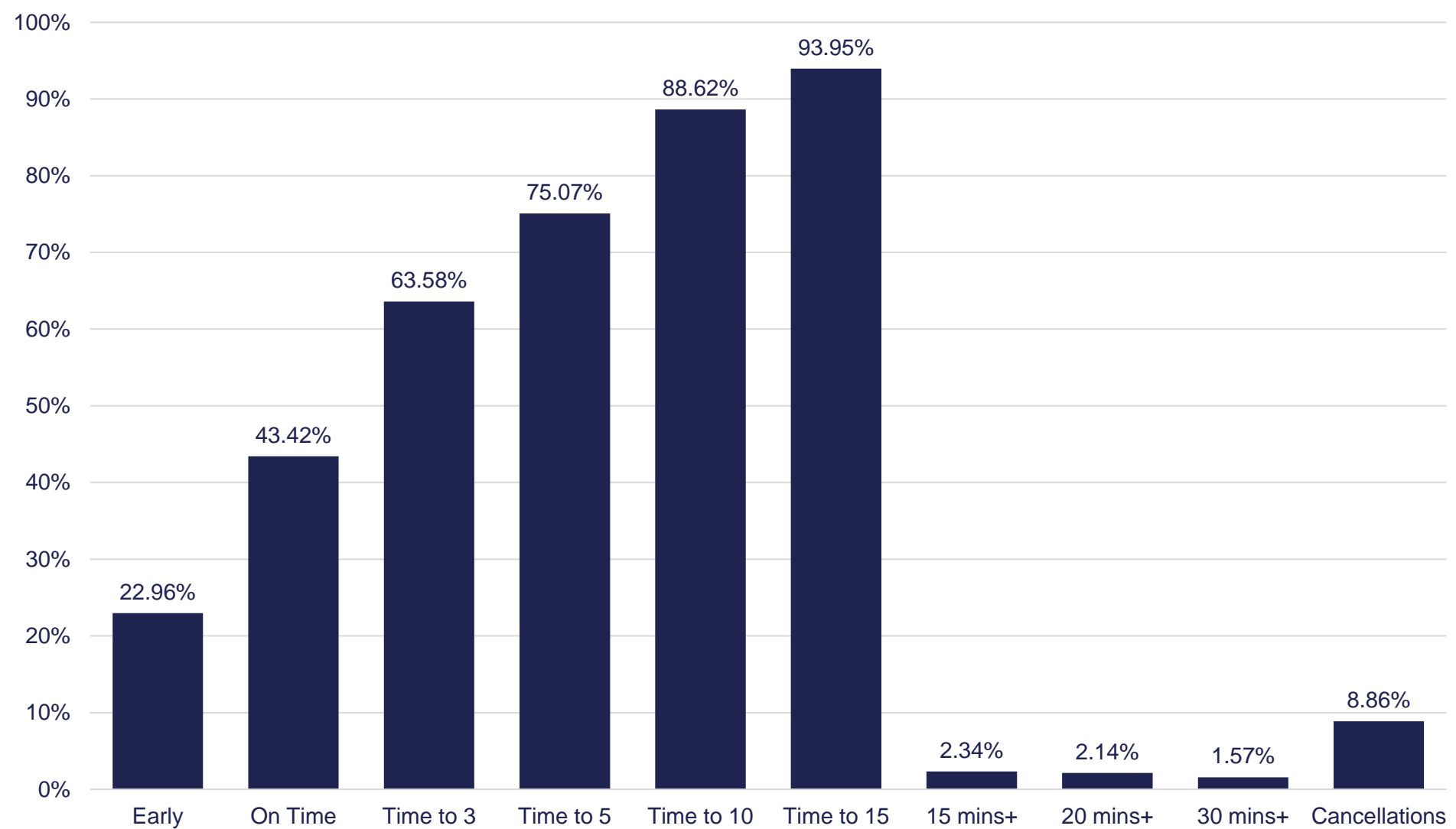
Last Period Service Group Results

	Cancellations	On Time	Time to 3	Time to 15	Trains Arriving 30 - 59 Mins Late	Trains Arriving 60 - 119 Mins Late	Trains Arriving Over 120 Mins Late	Short Formations
Liverpool to Hull	74.0	39.9%	61.7%	94.8%	7	0	0	20
	9.4%				0.9%	0.0%	0.0%	2.9%
Manchester Airport to Redcar/Saltburn	78.0	45.4%	62.5%	94.3%	6	2	0	30
	6.8%				0.5%	0.2%	0.0%	2.9%
Manchester – Huddersfield – Leeds – York Stopping Services	85.5	39.8%	62.6%	97.0%	6	0	0	0
	5.5%				0.4%	0.0%	0.0%	0.0%
Manchester to Scarborough	51.0	57.1%	73.5%	96.1%	8	0	0	0
	5.2%				0.8%	0.0%	0.0%	0.0%
Liverpool to Newcastle and Newcastle to Edinburgh	144.0	43.1%	63.0%	91.6%	18	3	0	0
	11.3%				1.4%	0.2%	0.0%	0.0%
Liverpool to Cleethorpes	74.0	46.0%	67.3%	94.2%	14	1	0	16
	6.7%				1.3%	0.1%	0.0%	1.6%
Manchester Airport and Liverpool to Glasgow and Edinburgh	190.5	35.2%	55.7%	89.3%	24	2	1	0
	18.8%				2.4%	0.2%	0.1%	0.0%



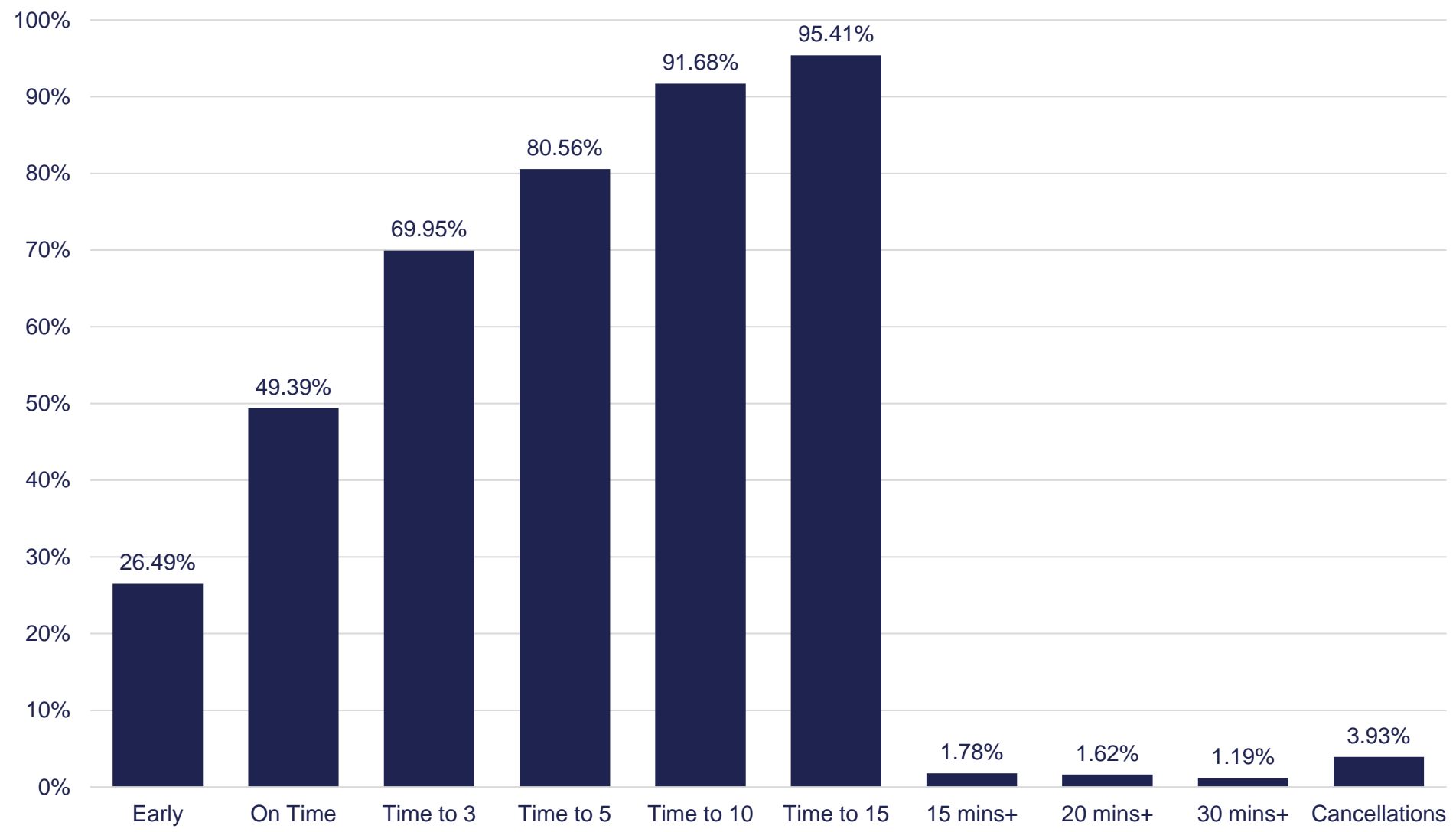
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Last Period Punctuality at All Recorded Station Stops



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Moving Annual Average Punctuality at All Recorded Station Stops



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Last Period Top 10 Incidents

Date	Incident	Party Causing Delay	Number of Trains Cancelled or Delayed	Total Minutes of Delay	Total Cancellations (Part Cancellations Count as 0.5)
31 December 2024	Flooding Marsden - Huddersfield	Network Rail	142	325	124.5
12 December 2024	Garforth 50 MPH emergency speed restriction	Network Rail	231	1826	4.5
23 December 2024	Eccles fatality	Network Rail	92	1086	18.5
01 January 2025	Flooding Glazebrooke	Network Rail	67	619	25.0
15 December 2024	Astley – Parkside junction fatality	Network Rail	43	512	17.5
30 December 2024	Huddersfield – Marsden bridge strike	Network Rail	52	873	6.5
31 December 2024	Flooding Slade Lane junction – Heald Green	Network Rail	32	137	22.5
27 December 2024	South Kirkby junction possession overrun	Network Rail	41	220	11.5
19 December 2024	Diggle junction possession overrun	Network Rail	34	395	7.5
27 December 2024	Newton overhead line fault	Scotrail	24	319	8.0



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Last Period Severely Disrupted Days

Route	Date	Time to 3	Time to 15	Cancellations	Major Incidents
All except South & Anglo Scottish	01 January 2025	73.6%	100.0%	87.2%	Marsden - Huddersfield flooding
Liverpool to Cleethorpes	01 January 2025	65.9%	94.1%	76.2%	Flooding at Glazebrooke and flooding at Slade Lane Junction
Manchester Airport and Liverpool to Glasgow and Edinburgh	30 December 2024	59.4%	92.5%	39.3%	Class 397 availability
Manchester Airport and Liverpool to Glasgow and Edinburgh	10 December 2024	30.4%	56.1%	33.8%	Gretna Junction points failure and class 397 availability
Manchester Airport and Liverpool to Glasgow and Edinburgh	08 December 2024	60.2%	94.7%	32.4%	Class 397 availability
Manchester Airport and Liverpool to Glasgow and Edinburgh	11 December 2024	62.0%	95.6%	28.8%	Class 397 availability
Manchester Airport and Liverpool to Glasgow and Edinburgh	13 December 2024	50.0%	91.9%	28.8%	Class 397 availability and Gretna Junction vehicle on track
Liverpool to Hull	23 December 2024	65.3%	93.9%	27.6%	Eccles fatality
Manchester Airport and Liverpool to Glasgow and Edinburgh	27 December 2024	45.3%	70.9%	26.2%	South Kirkby Junction possession overrun

A day is considered a severely disrupted day at the sub-operator level if the cancellations score is 20% or higher



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Last Period Severely Disrupted Days

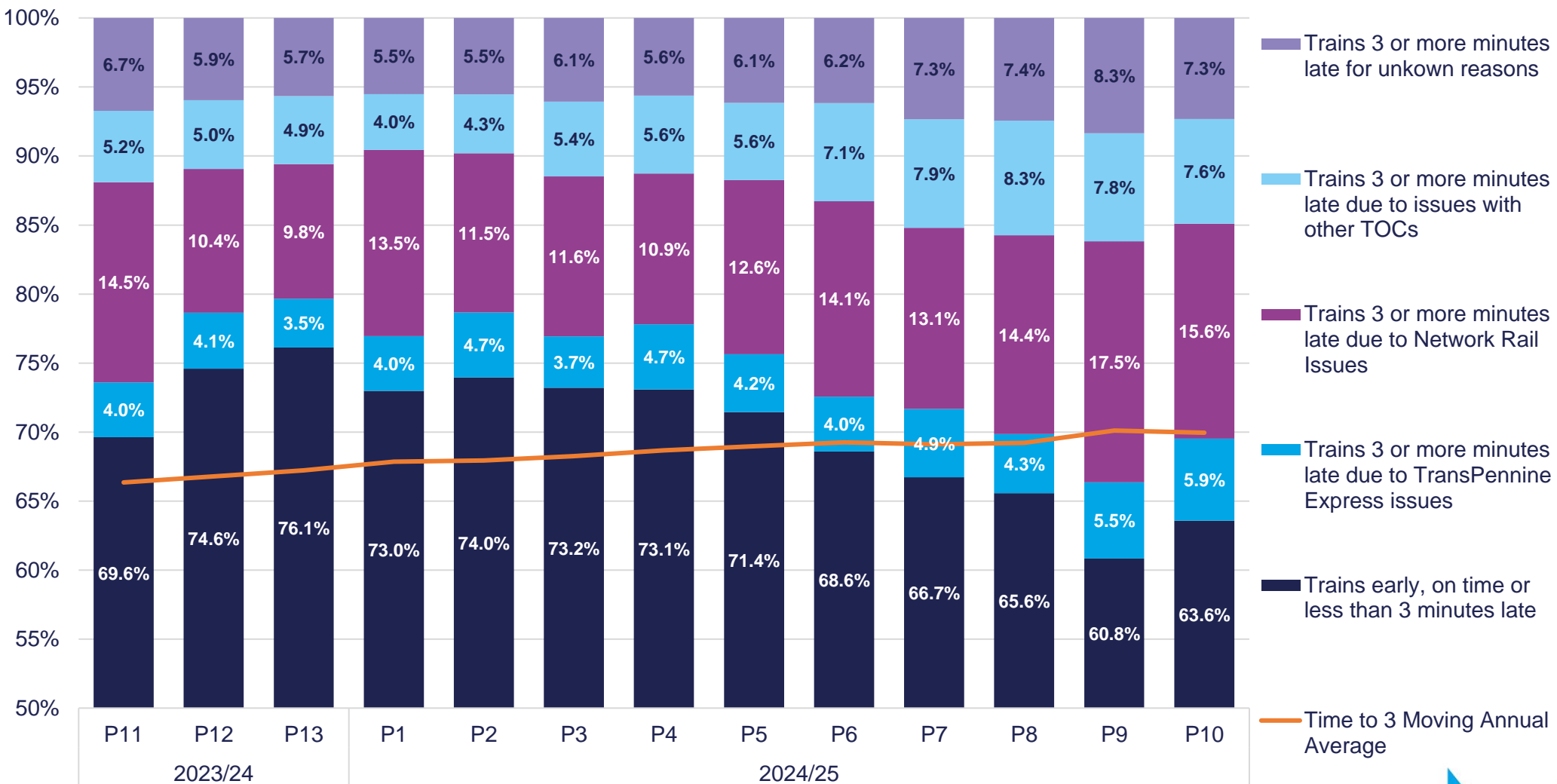
Route	Date	Time to 3	Time to 15	Cancellations	Major Incidents
Manchester Airport and Liverpool to Glasgow and Edinburgh	19 December 2024	59.1%	93.7%	23.8%	Class 397 availability
Liverpool to Newcastle and Newcastle to Edinburgh	15 December 2024	62.7%	95.6%	23.4%	Fatality Astley - Park Side Junction
Liverpool to Newcastle and Newcastle to Edinburgh	23 December 2024	57.8%	84.7%	22.6%	Eccles fatality
Manchester Airport and Liverpool to Glasgow and Edinburgh	03 January 2025	46.6%	85.1%	21.4%	Class 397 availability
Manchester Airport and Liverpool to Glasgow and Edinburgh	17 December 2024	59.6%	95.0%	21.4%	Driver resource shortage
Manchester Airport and Liverpool to Glasgow and Edinburgh	02 January 2025	57.5%	95.5%	20.2%	Class 397 availability

A day is considered a severely disrupted day at the sub-operator level if the cancellations score is 20% or higher



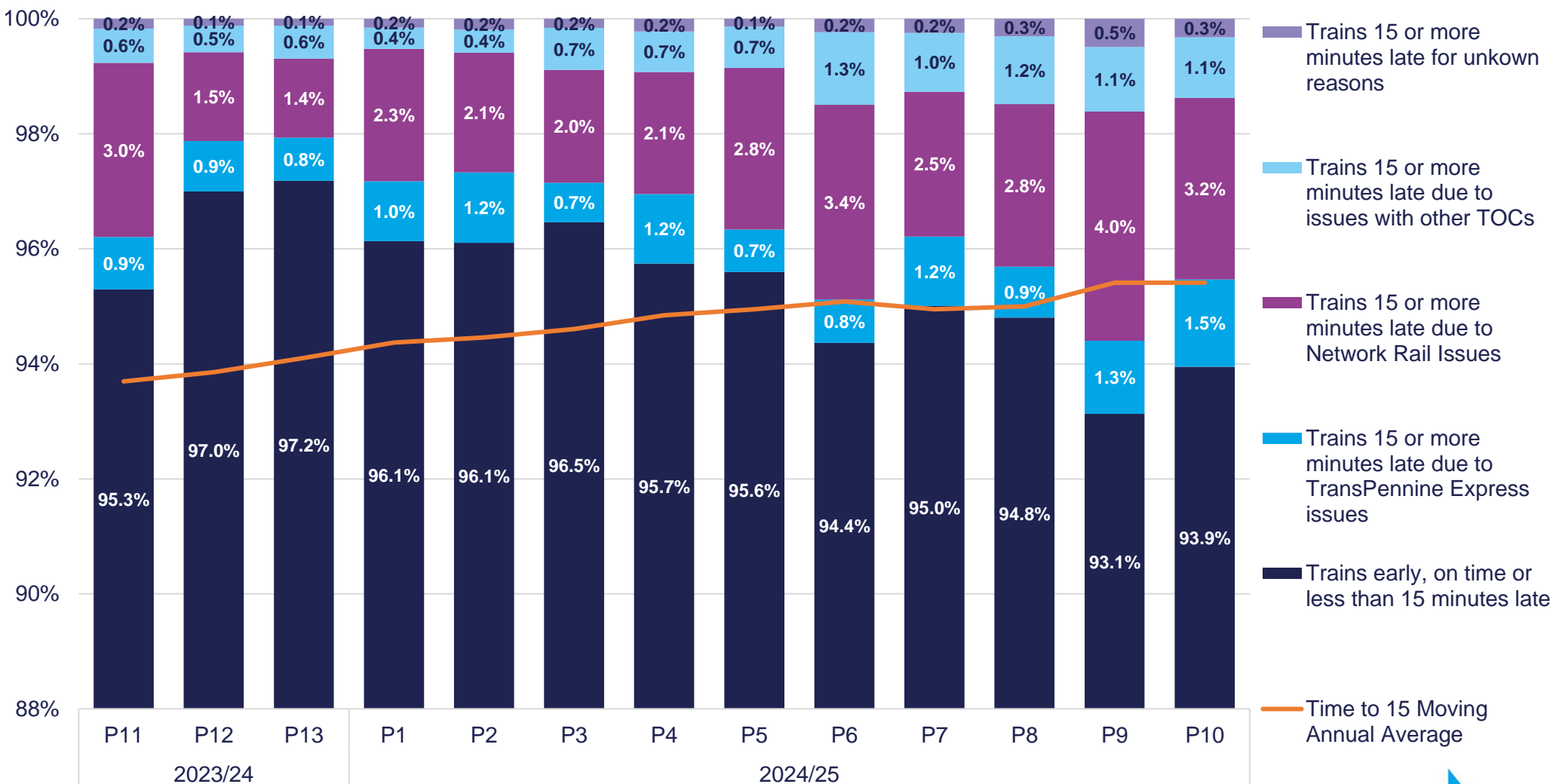
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Cause of Time to 3 Loss



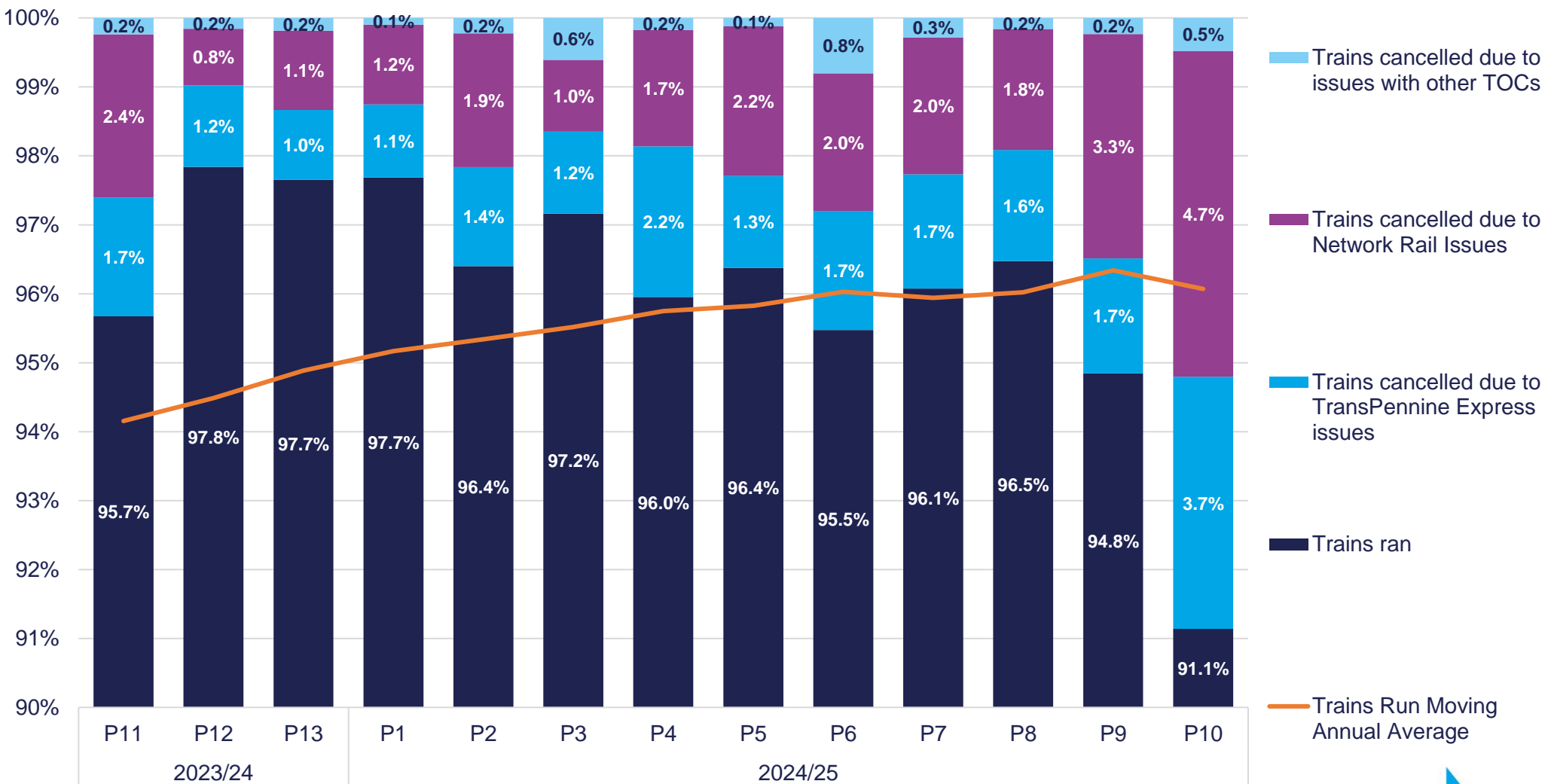
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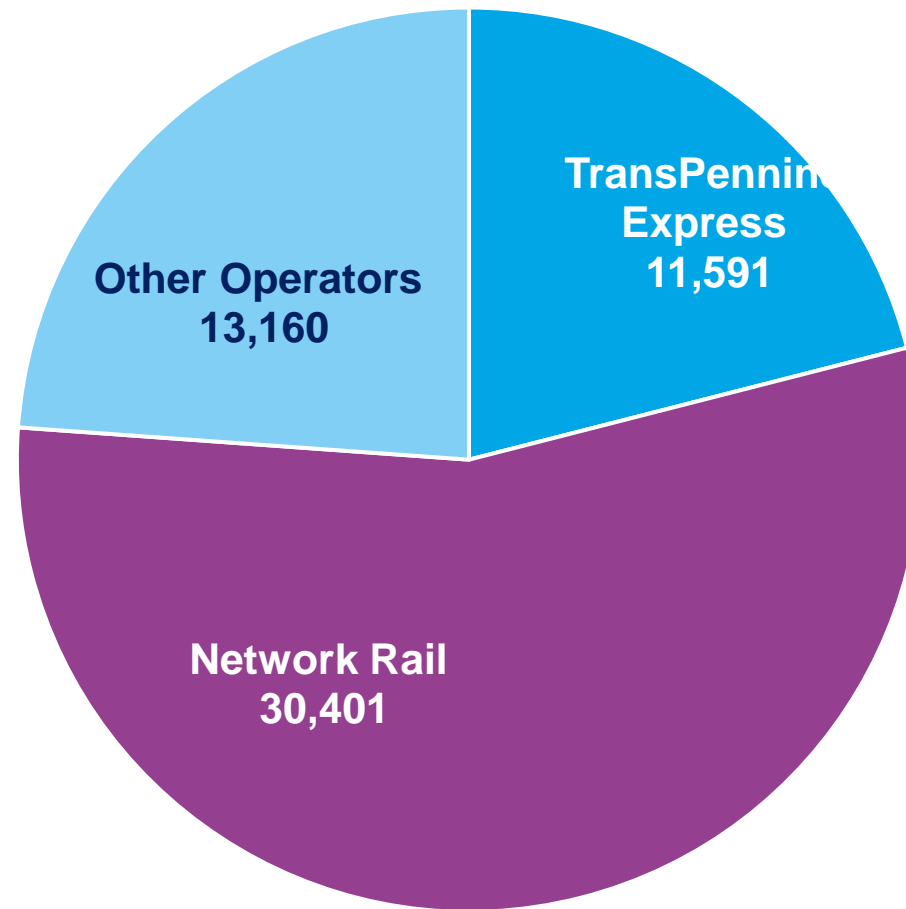
Cause of Time to 15 Loss



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Cause of Cancellations





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Last Period Station Performance

Station	Time to 3	Cancellations	Station	Time to 3	Cancellations
Alnmouth For Alwick	65.1%	7.7%	Cross Gates	50.0%	14.3%
Althorpe	57.9%	2.6%	Crowle	47.4%	2.6%
Barnetby	66.5%	1.2%	Darlington	69.7%	7.9%
Batley	56.8%	5.3%	Deighton	53.3%	4.9%
Berwick-Upon-Tweed	76.5%	7.7%	Dewsbury	53.8%	5.4%
Birchwood	68.3%	8.4%	Doncaster	69.7%	1.5%
Bolton	49.4%	13.0%	Dore & Topley	67.2%	4.6%
Brough	74.4%	4.7%	Dunbar	77.5%	7.5%
Carlisle	52.9%	11.1%	Durham	69.0%	8.1%
Carstairs	73.1%	3.7%	Eaglescliffe	65.6%	2.7%
Castleford	56.2%	3.7%	East Linton	76.7%	7.6%
Chester-Le-Street	70.0%	8.6%	Edinburgh	79.0%	6.8%
Cleethorpes	83.5%	1.4%	Gatley	70.3%	1.1%
Cottingley	54.6%	5.1%	Garforth	42.4%	10.2%
Cramlington	50.0%	18.2%	Gilberdyke	92.9%	6.7%



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Last Period Station Performance

Station	Time to 3	Cancellations	Station	Time to 3	Cancellations
Glasgow Central	69.7%	16.1%	Liverpool Lime Street	69.5%	10.7%
Greenfield	67.0%	4.6%	Liverpool South Parkway	71.0%	8.5%
Grimsby Town	80.1%	1.4%	Malton	84.7%	2.3%
Habrough	68.4%	1.3%	Manchester Airport	73.2%	10.5%
Hatfield & Stainforth	52.6%	2.6%	Manchester Oxford Road	51.3%	7.5%
Haymarket	72.3%	6.3%	Manchester Piccadilly	64.5%	6.8%
Howden	47.7%	7.5%	Manchester Victoria	61.3%	8.0%
Huddersfield	52.5%	6.5%	Marsden	65.9%	4.8%
Hull	79.1%	4.7%	Meadowhall	62.3%	1.2%
Irlam	59.7%	9.0%	Middlesborough	70.2%	3.9%
Kirk Sandall	50.0%	5.3%	Mirfield	55.5%	6.5%
Lancaster	43.7%	10.8%	Morley	55.0%	5.3%
Lea Green	64.7%	9.7%	Morpeth	68.6%	7.7%
Leeds	57.0%	6.1%	Mossley	65.3%	4.6%
Lockerbie	44.2%	11.7%	Motherwell	61.3%	20.6%



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Station	Time to 3	Cancellations	Station	Time to 3	Cancellations
Newcastle	73.6%	6.4%	Sheffield	63.0%	2.8%
Newton-Le-Willows	64.6%	10.7%	Slaithwaite	61.7%	4.8%
Normanton	55.8%	3.9%	Stalybridge	62.4%	5.6%
Northallerton	61.3%	3.3%	South Milford	52.0%	7.4%
Oxenholme Lake District	38.7%	11.9%	St. Helens Central	78.2%	28.3%
Penrith North Lakes	47.2%	11.0%	Stockport	67.5%	4.9%
Preston	57.8%	12.7%	Thirsk	64.9%	2.2%
Ravensthorpe	46.9%	5.2%	Thornaby	68.2%	1.9%
Redcar Central	67.9%	5.9%	Thorne South	47.4%	2.6%
Reston	76.2%	7.7%	Urmston	58.2%	8.8%
Rotherham Central	90.0%	0.0%	Wakefield Kirkgate	56.3%	4.8%
Saltburn	74.5%	2.9%	Warrington Central	70.2%	8.3%
Scarborough	86.3%	2.3%	Warrington West	74.2%	5.5%
Scunthorpe	70.9%	1.1%	Wigan North Western	70.9%	28.8%
Seamer	83.3%	2.3%	Yarm	63.2%	1.9%
Selby	65.4%	4.7%	York	68.2%	4.4%

